

UNDERGRADUATE COURSE DETAILS

Course Title: Emotional Intelligence and Emotion Management				Code :		Faculty : Faculty of Economic and Administrative Sciences and All Faculties		
						Programme: All Programs		
Education and Teaching Methods							Credits	
Lecture	Application	Lab.	Project/ Field Study	Homework	Other	Total	Credit T+A+L=Credit	ECTS
3	-	-	-	1		3		
Semester			Fall Term		Language		Turkish	
Course Type		Basic Scientific ☐	Scientific ☐	Technical Elective ☐	Social Elective ☒			
Course Objectives		Understanding the components of emotional intelligence and emotion management						
Learning Outcomes and Competencies		To gain the skill of emotional intelligence and emotion management						
Textbooks and for References		İşletme Hizmet Verme Yatkınlığı ve Tükenmişlik İlişkisi: Çalışan Hizmet Verme Yatkınlığı ve Duygusal Emegin Etkisi - Oya İnci Bolat						
ASSESSMENT CRITERIA								
Theoretical Courses			Project Course and Graduation Study					
	If any, mark as (X)	Percent (%)		If any, mark as (X)	Percent (%)			
Midterm Exams	X	30	Midterm Exams					
Quizzes		-	Midterm Controls					
Homework	X	10	Term Paper					
Term Paper, Project Reports, etc.	-	-	Oral Examination					
Laboratory Work	-	-	Final Exam					
Final Exam	X	60	Other					
Week	Subjects							
1	Emotion Concept and Classification of Emotions							
2	Emotion Theories-I							
3	Emotion Theories-II							
4	Self Regulation							
5	Intelligence and Types of Intelligence							
6	Emotional Intelligence and Components							
7	Emotional Labor							
8	The Relationship of Emotional Labor and Burnout							
9	Midterm Exams							
10	Midterm Exams							
11	Self Regulation Case-I							
12	Self Regulation Case-II							
13	Self Regulation Case-III							
14	Self Regulation Case-IV							
Instructor/s		Doç. Dr. Oya İnci BOLAT /Business Administration and Management						
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